

Figure 1 consists of 12 sub-charts, each representing a different variable. Each chart compares four groups: All respondents, Nonusers, Users, and Former users. The variables are as follows:

- Age
- Gender
- Education
- Income
- Marital status
- Employment
- Tenure
- Tenure squared
- Tenure cubed
- Tenure to the fourth power
- Tenure to the fifth power
- Tenure to the sixth power

In each chart, the 'All respondents' bar is solid black, 'Nonusers' is white, 'Users' is hatched, and 'Former users' is dotted. The y-axis represents the percentage of respondents, ranging from 0 to 100.

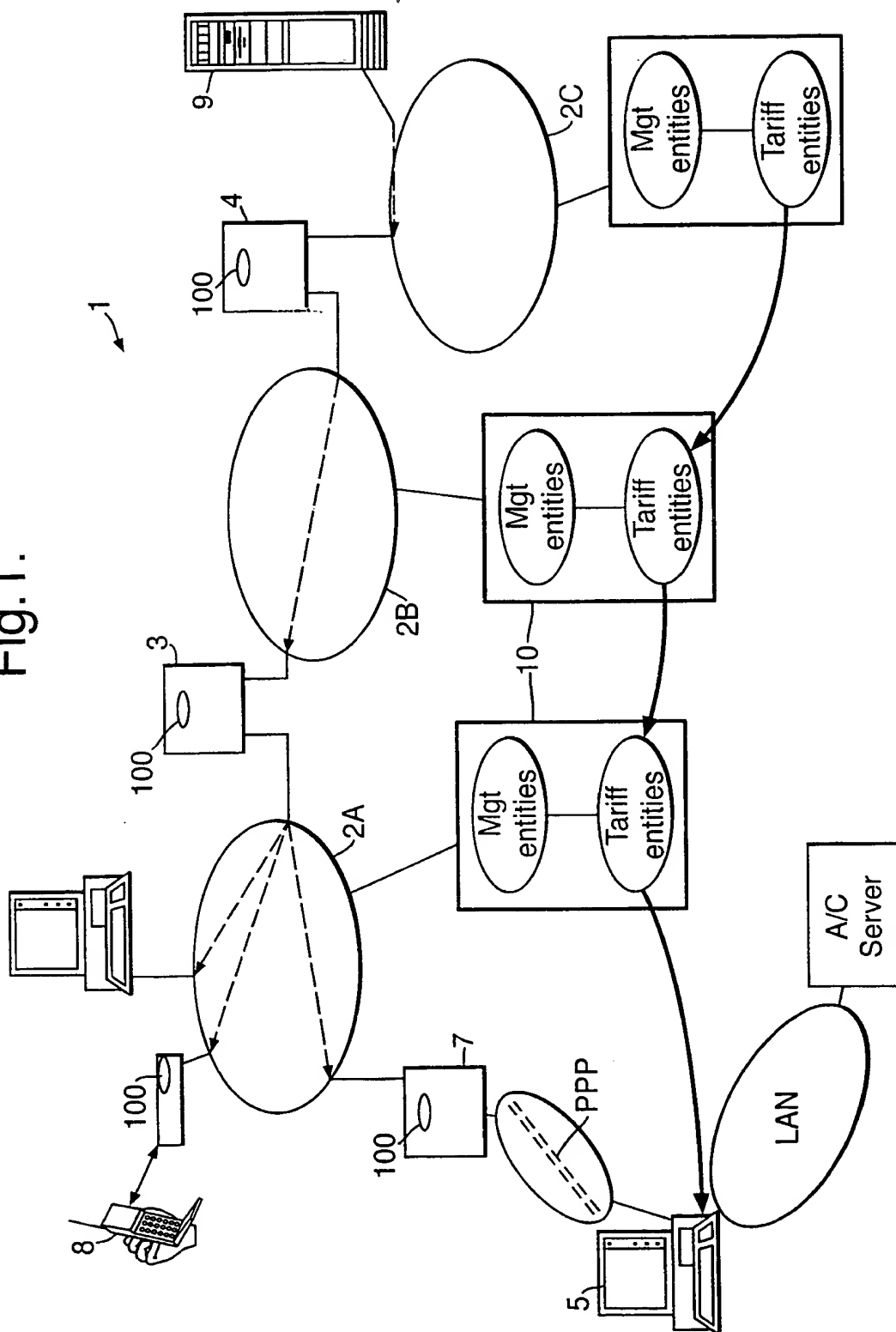


Fig.2a.

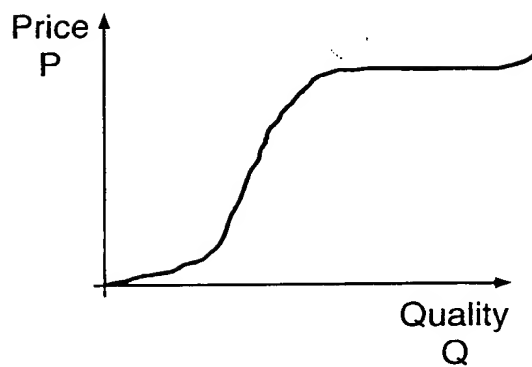


Fig.2b.

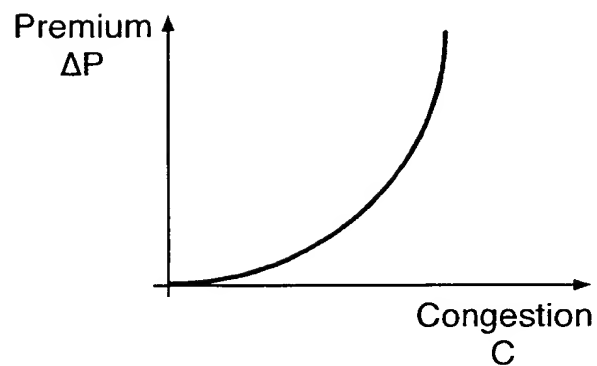


Fig.4.

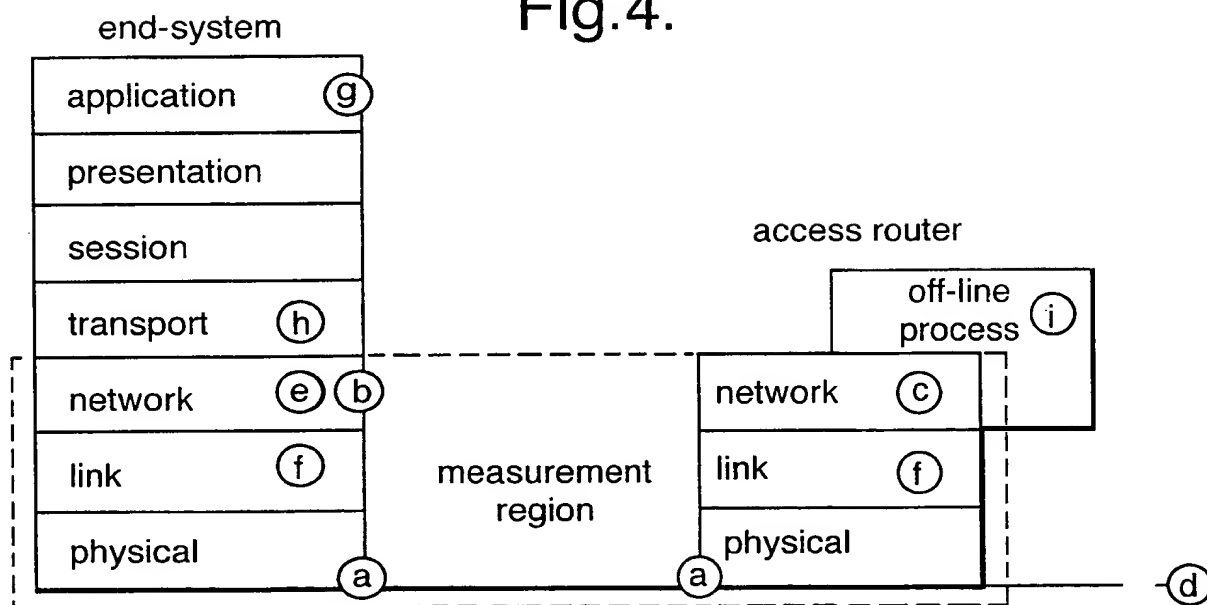


Fig.3a.

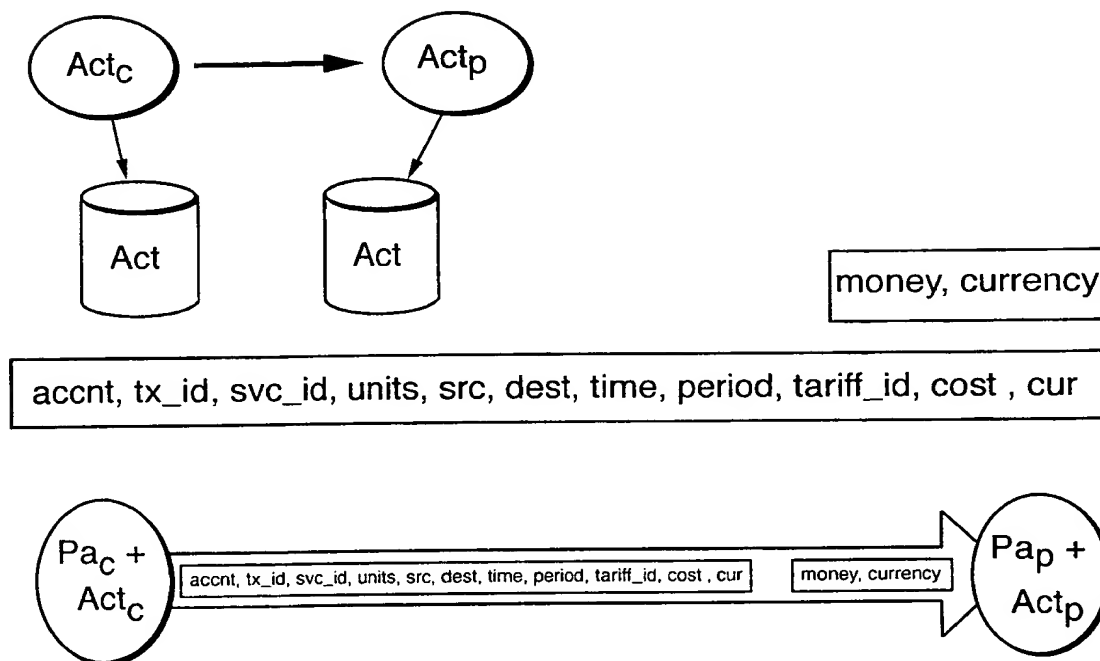


Fig.3b.

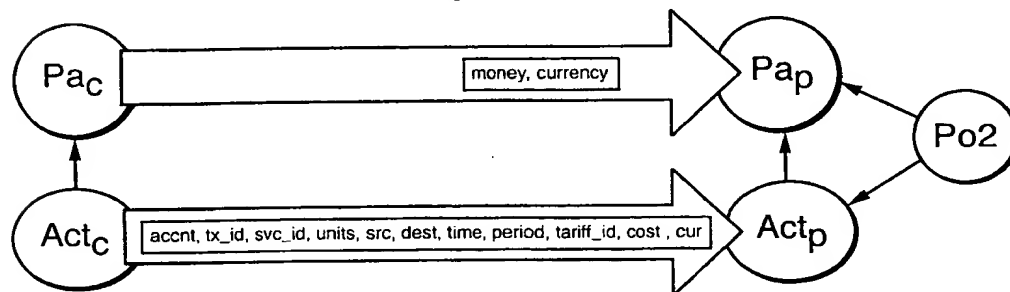


Fig.5a.

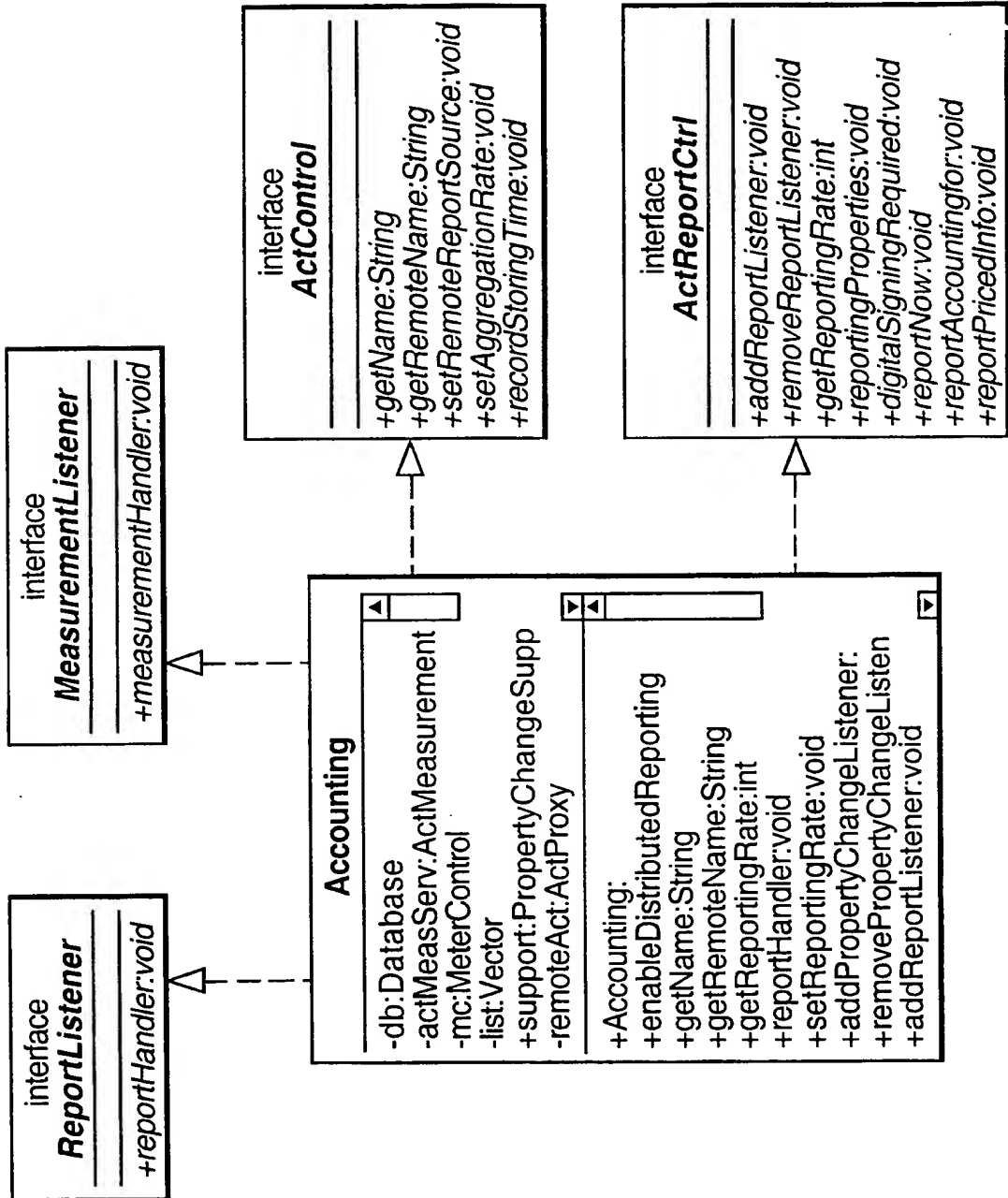


Fig.5b.

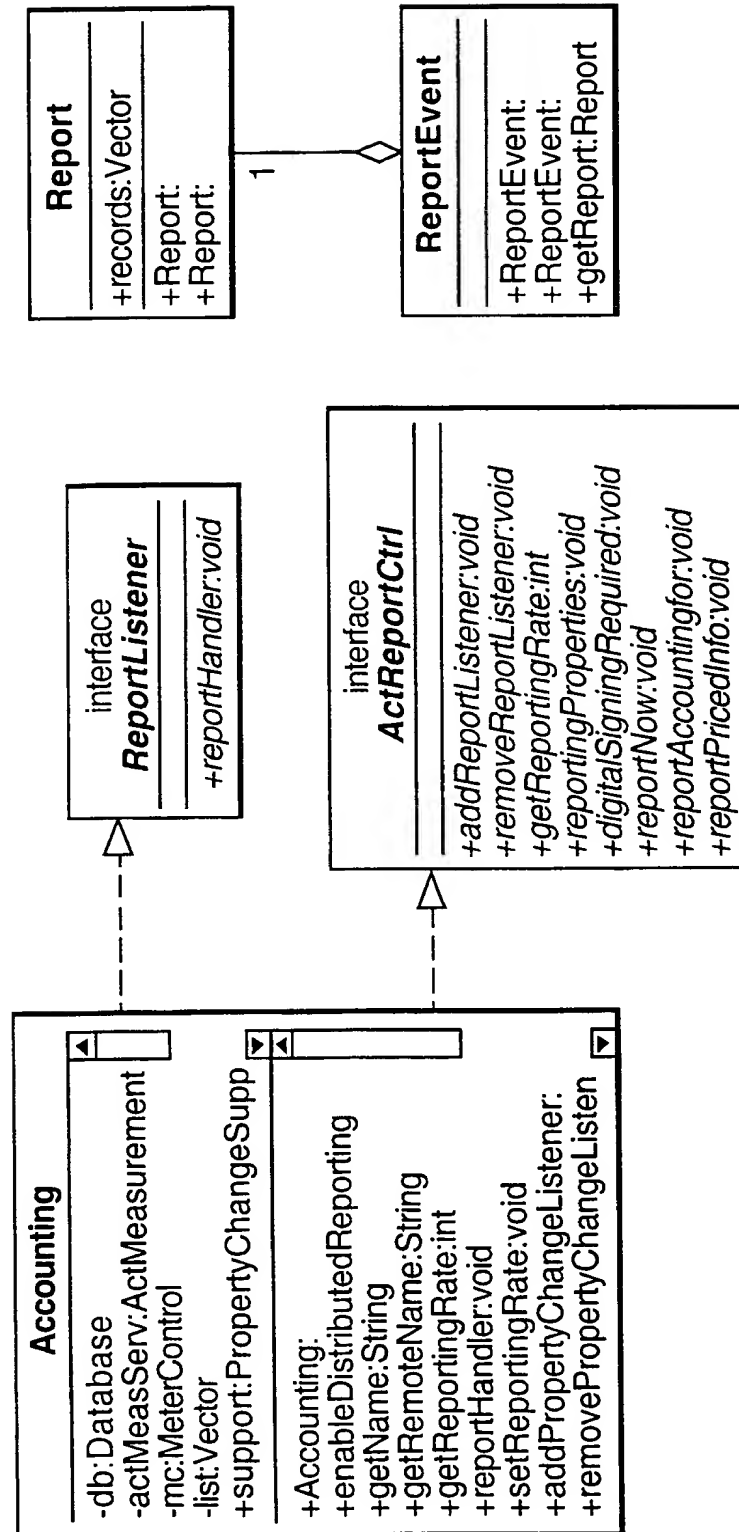


Fig.5c.

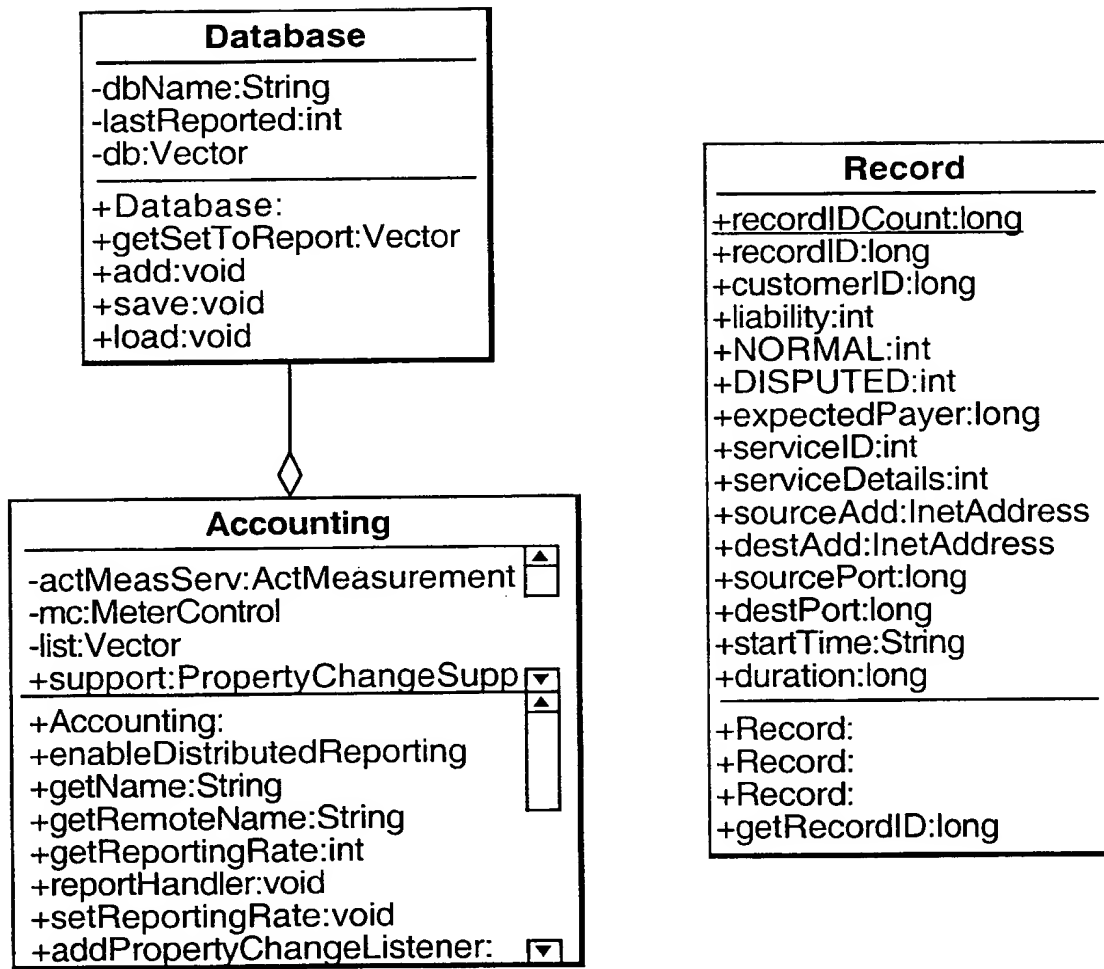


Fig.5d.

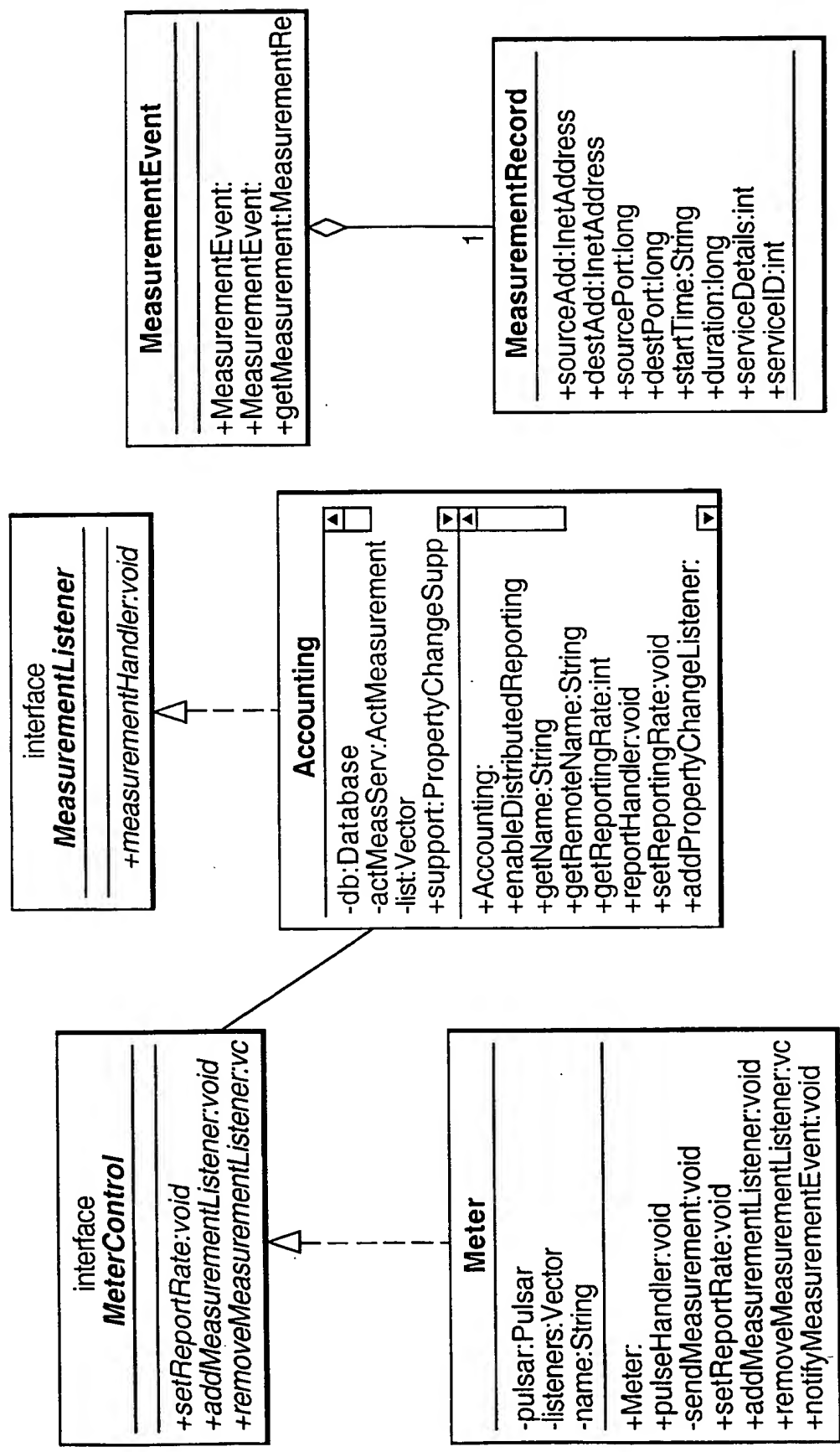


Fig.5e.

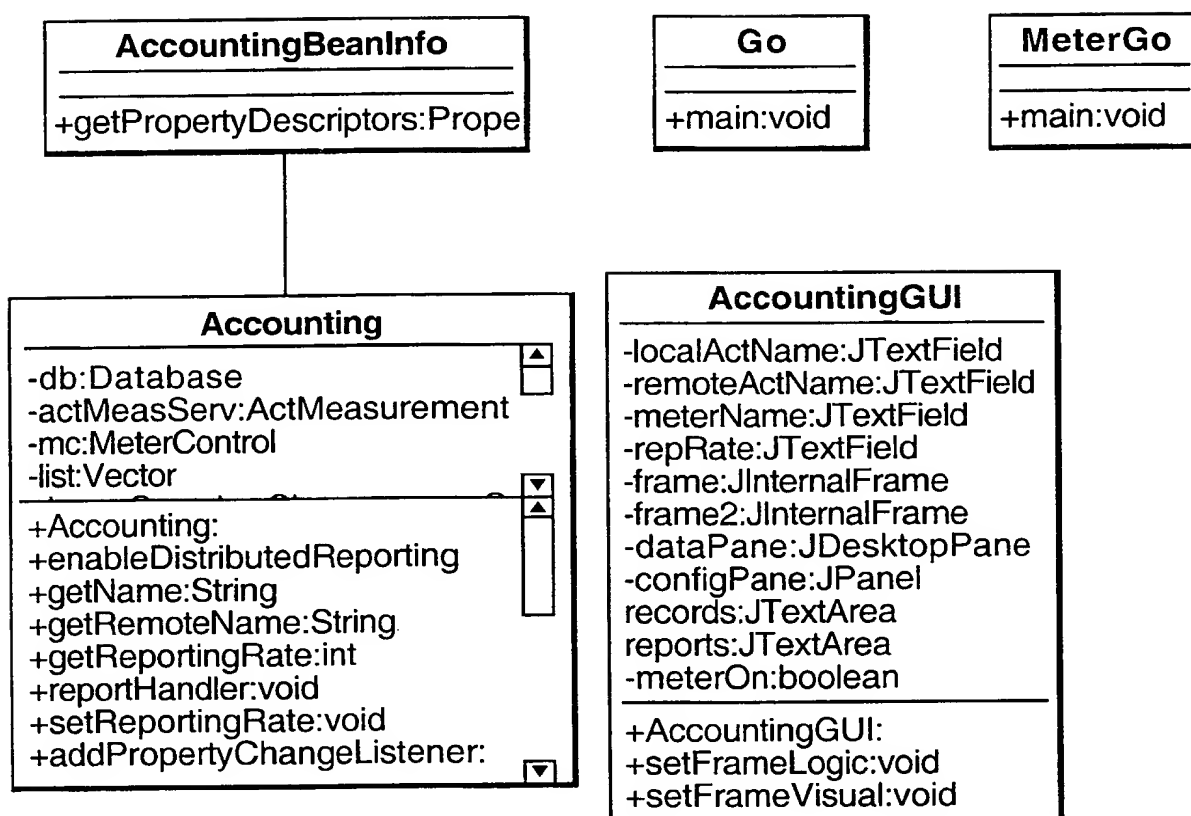


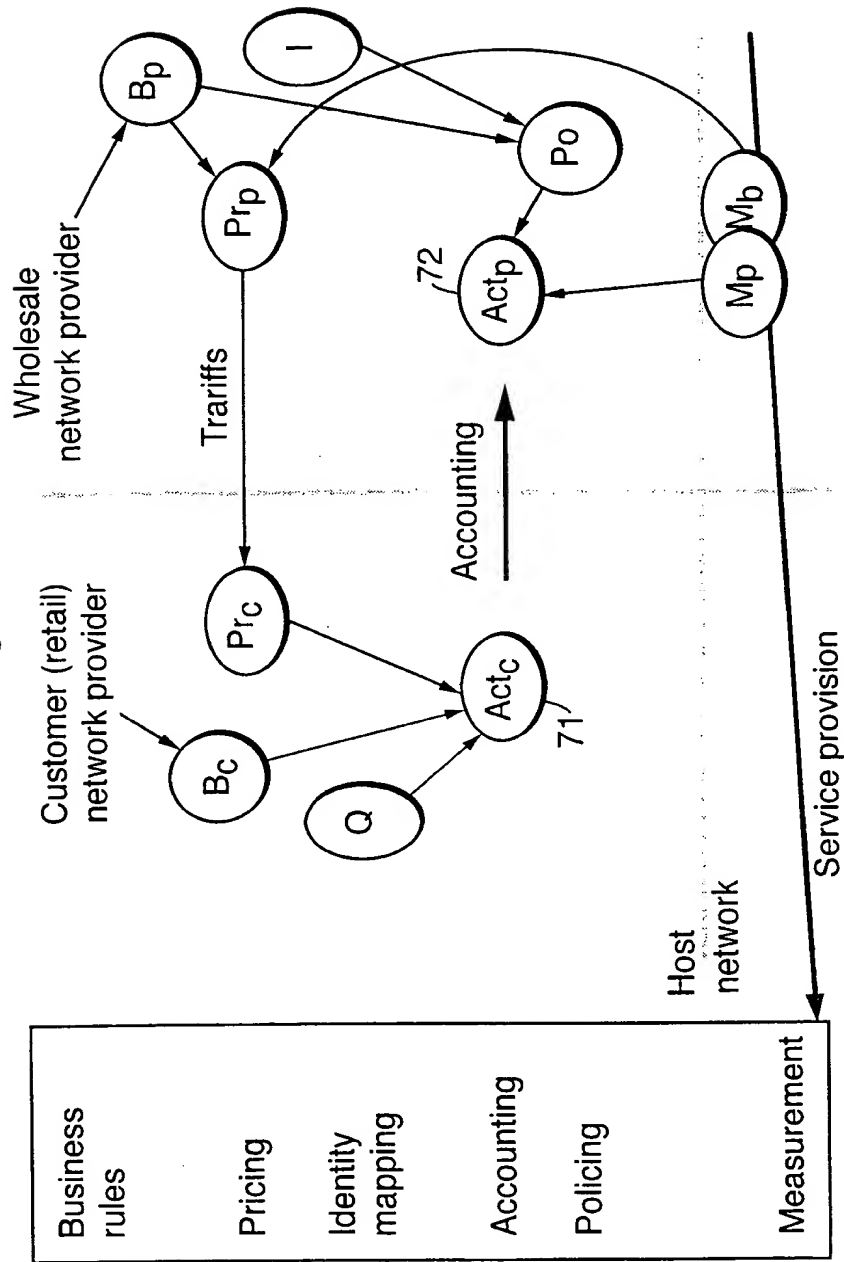


Fig.6.

BTInternet Internet Accounting Control Platform		—	<input type="checkbox"/>	x
Local Platform ID	BTInternet			
Local Meter ID	local			
Local Reporting Rate	1000			
Reporting Source	<input type="text"/>	Add	Remove	
Demon	Report NOW!			
MCI	Required Reporting Rate			
BTInternet	2000			
	Reporting Phase			
	<input type="text"/>			
	<input type="checkbox"/> Reporting priced data			
	Security			
	<input type="checkbox"/> Encryption required			
	<input type="checkbox"/> Digital signing Required			
	Update			

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Fig.7.



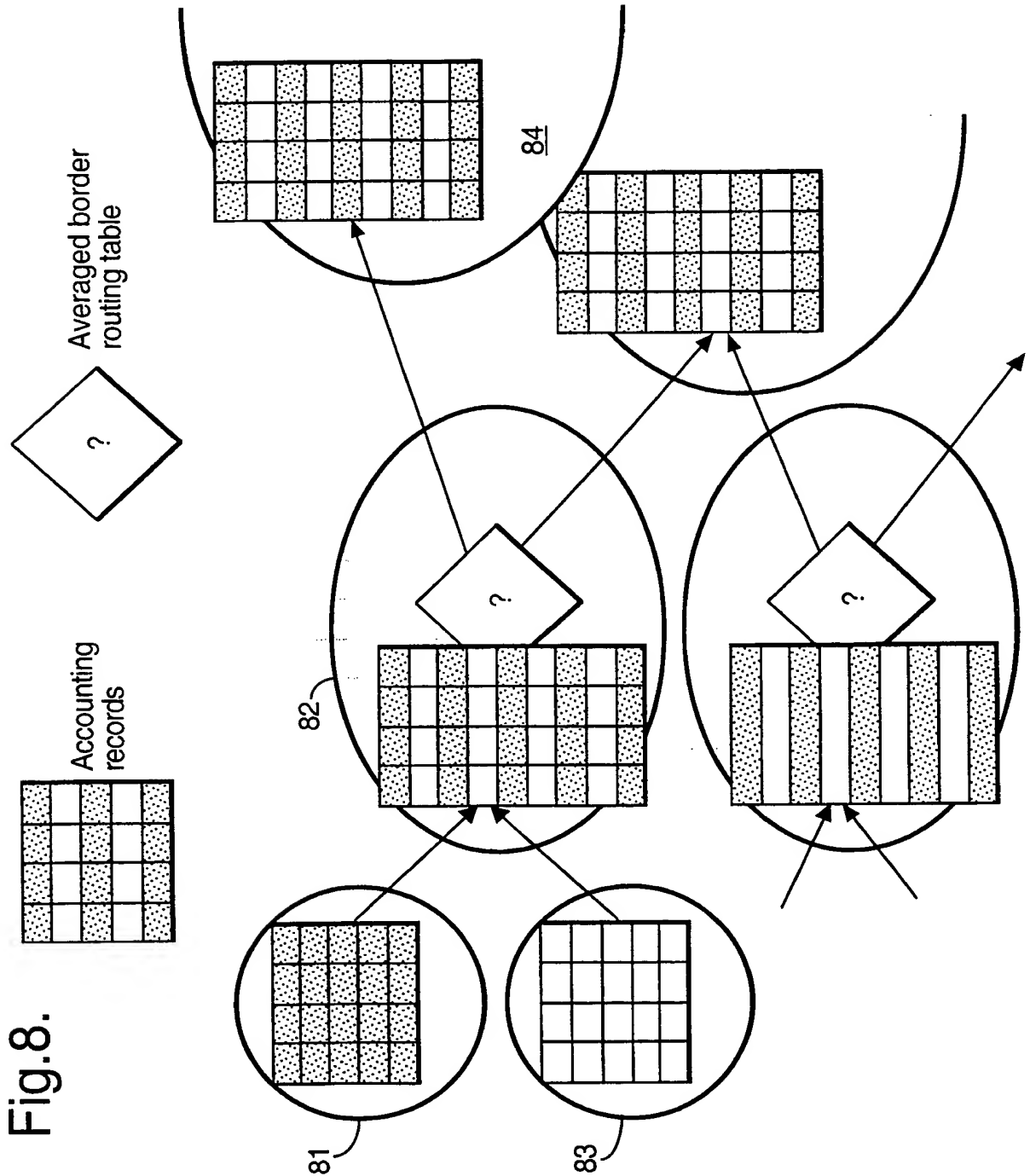


Fig.9.

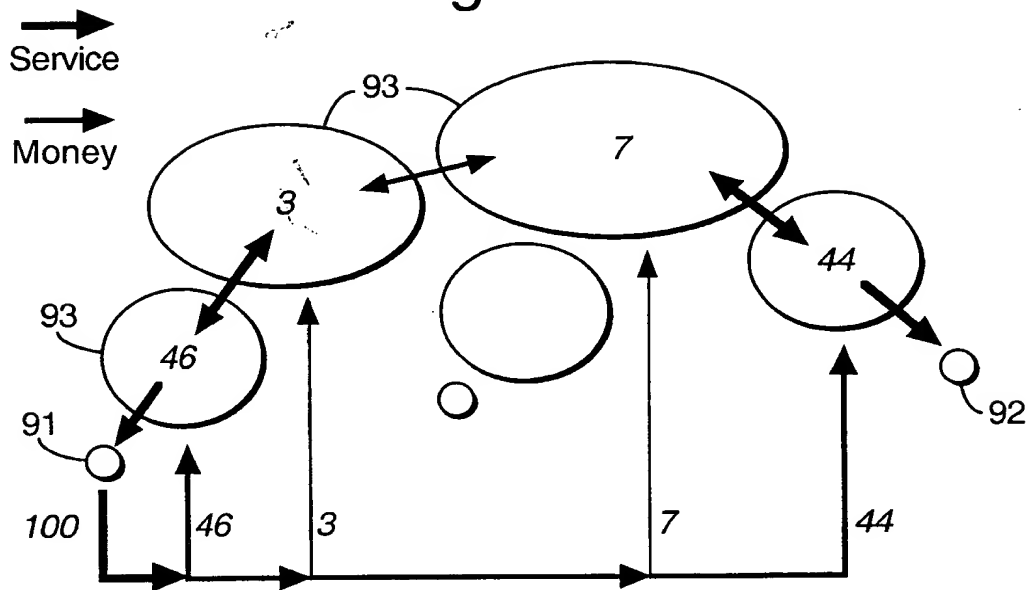


Fig.10.

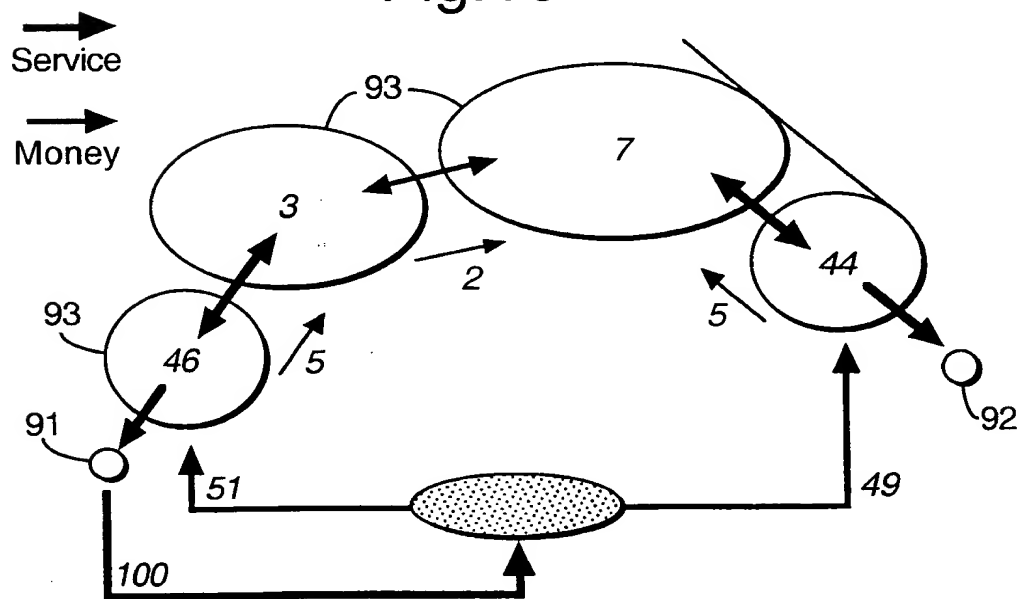


Fig.11.

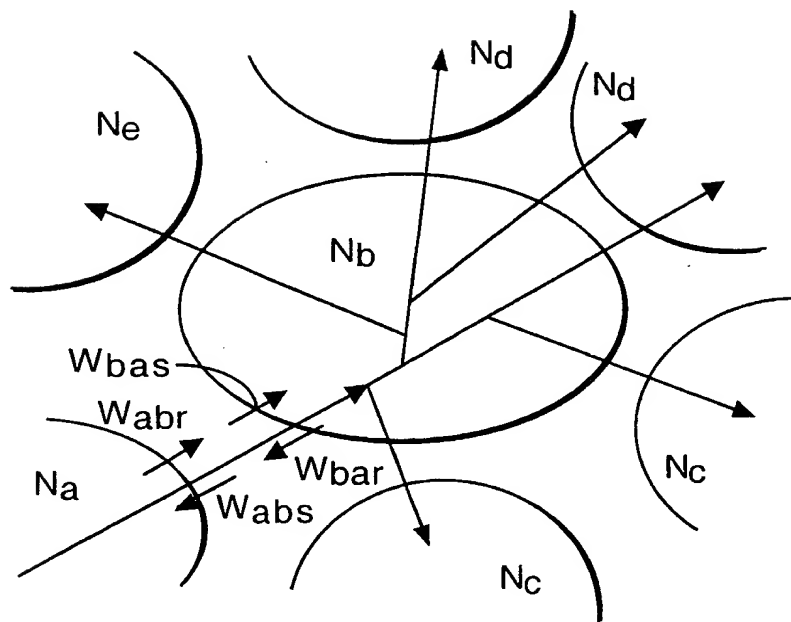
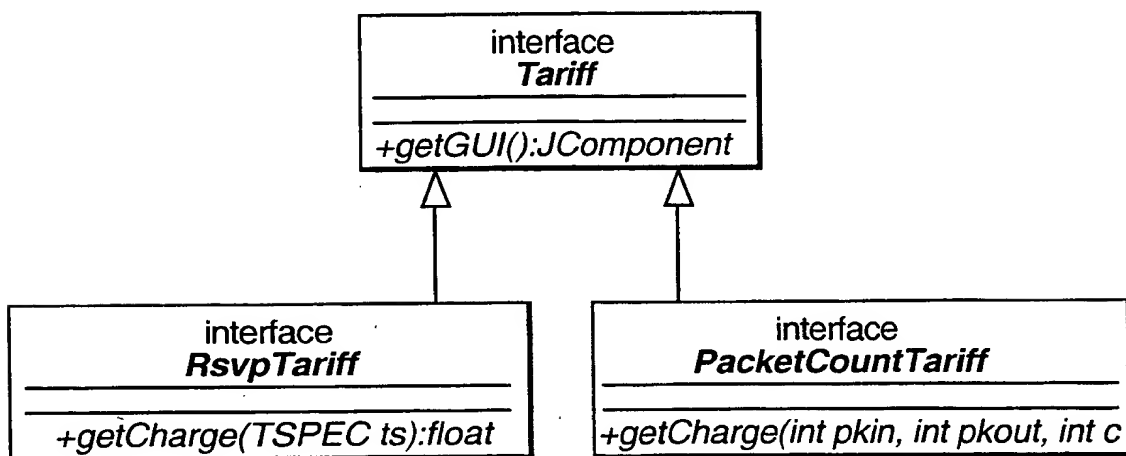


Fig.12.



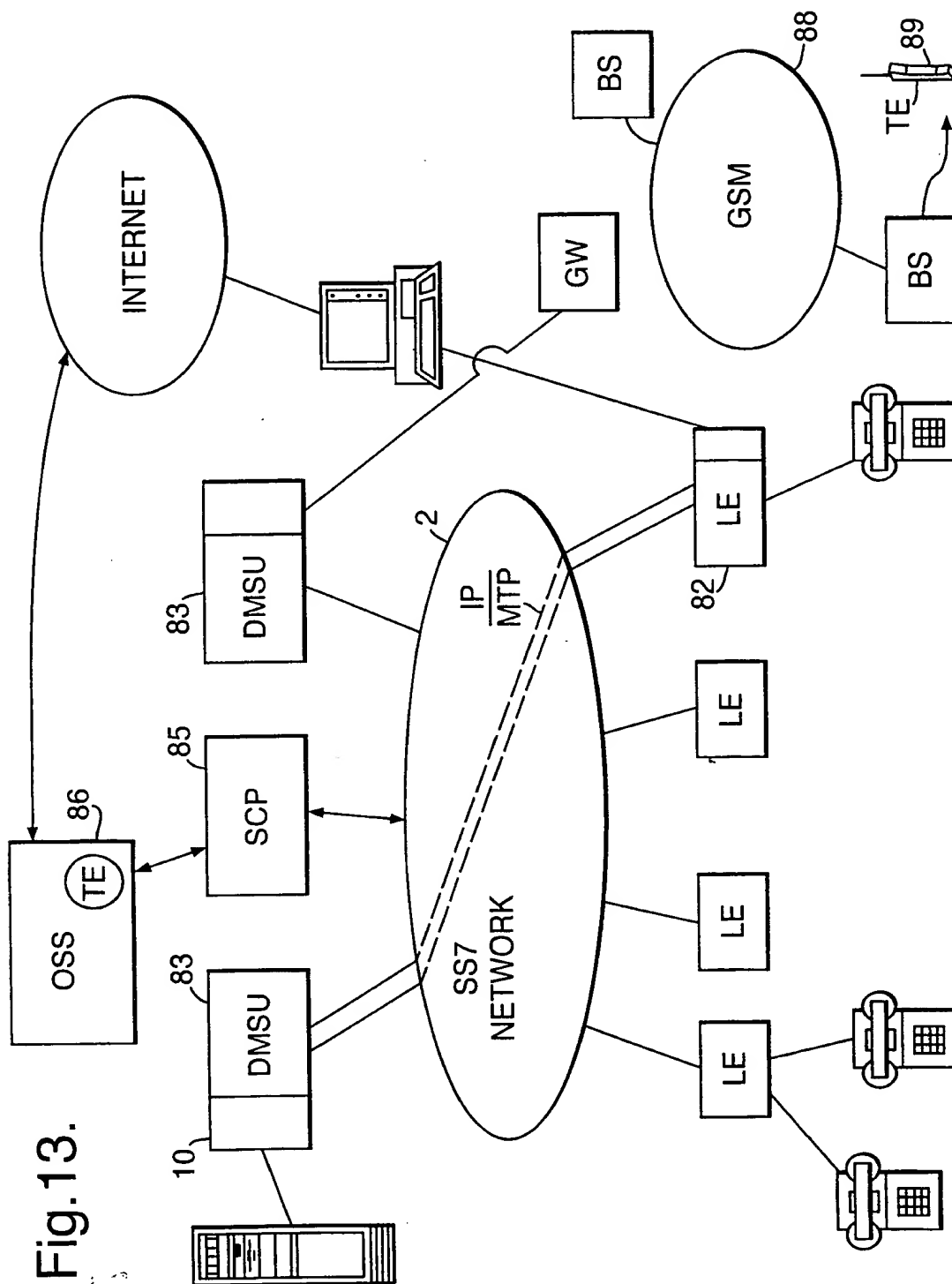


Fig.13.